

George Green's Almshouses CIO

Minutes of the 40th meeting of the Trustees of George Green's Almshouses (reg no 1189155)
held at 121-131 East India Dock Road, Poplar, London E14 6DF on Friday 17 July 2026 at 1:00 pm

Trustees:		
Jacqui Airey (JA)	Trustee	Apologies
Jacinta Balchin (JB)	Trustee (Chair)	Present
Graham Barker (GB)	Trustee (Vice Chair)	Present
Sinead Gavin (SG)	Trustee	Present
Sandra James	Trustee	Present – online
Sebastien Villard (SV))	Trustee	Present – online
In attendance:		
Steve Robertson (SR)	Secretary	Present
Sanjay Sonah	Associate Director SKS	Present (Item 8)
Mohit Khandelwal	Audit Manager	Present (item 8)
Anna Rybolowicz	QVSR Community and Outreach Manager	Present (QVSR item)

	Action
40.01 Introduction and apologies	
The Chair welcomed everyone to the meeting. Apologies as above.	
40.06 Complaints Report	
The annual Complaints Report and Self-Assessment of Compliance with the Ombudsman Complaints Handling Code were approved. The photos in the annual report needed to be corrected. It was agreed that SR would upload the self-assessment to the Housing Ombudsman website before the deadline.	JA/SR SR

Signed: 

Date: 17/9/2026